



For More Information, Contact:

Lauri-Ellen Smith, APR
Director, Community Relations
City of Pascagoula
Office: 228-938-6651 Mobile: 228-217-2824
Email: lsmith@cityofpascagoula.com

UPDATE TO GAS UTILITY CUSTOMERS
Helpful Information as System Transitions

December 28, 2018

CenterPoint Energy and the City of Pascagoula continue working together for a seamless transition of gas system operations effective 1/1/2019.

CUSTOMERS: THERE IS NOTHING YOU NEED TO DO AT THIS TIME.

Information from CenterPoint Energy will be arriving in customers' mailboxes next week. In the meantime, we are pleased to share some of the more crucial information for local gas customers, as both organizations work to ensure continued good customer service and safe, reliable delivery of natural gas service:

Contact, billing and payment information

Need to reach us? We are here to welcome all our new Gulf Coast customers and provide you with the highest level of service.

CenterPoint Energy customer service: 800-371-5417

7 a.m. to 7 p.m., Monday through Friday, except holidays CenterPointEnergy.com/ContactUs

Billing and payment options. Pay your bill by mail, online, automatically or by phone and learn about our bill payment options, including Average Monthly Billing.

CenterPointEnergy.com/PayBill

Safety is our #1 priority.

If you smell gas inside a home or building:

- Leave immediately on foot
- Go to a safe location where you can no longer smell the gas
- Once safely off-site, call our emergency natural gas hotline and 911

Emergency natural gas leak hotline: 888-876-5786

Call before you dig. State law requires you to call 811 at least 48 hours, or two working days, before you begin digging on your property.

Save energy and money.

Energy efficiency rebates and programs. Learn more about how you can save energy and money in your home or business with rebates for high-efficiency natural gas equipment and other energy saving programs.

CenterPointEnergy.com/SaveEnergy

