



For More Information, Contact:

Lauri-Ellen Smith, APR
Director, Community Relations
City of Pascagoula
Office: 228-938-6651 Mobile: 228-217-2824
Email: lsmith@cityofpascagoula.com

July 5, 2018

NEW HOTLINE FOR GARBAGE/RECYCLING/DEBRIS PICK UP ISSUES

The City of Pascagoula has instituted a new phone line for ALL COMPLAINTS ABOUT MISSED GARBAGE PICK UP, including recycling and debris. Citizens can also request a container by calling this number. Any resident or business with a complaint is asked to call this number, rather than calling Public Works or posting messages on Pascagoula's social media channels, for optimal tracking purposes and to ensure resolution of the problem in a timely manner:

228-205-2021

Callers will hear this message:

"If you are experiencing pick up issues with your garbage, recycling, or debris, or if you need a container, you can call Waste Pro directly at 228-818-5393 or leave a message on this line and it will be sent to their office.

Please leave your name, address, phone number, and a brief description of your concern.

As a reminder, bulk debris piles will be collected the day after your normally scheduled day for garbage pick-up. Piles should be within 5 feet of the road and not placed under low hanging limbs or under power lines. Debris caused by a contractor should be disposed of by that contractor.

Thank you and have a good day."



603 Watts Avenue - Pascagoula, Mississippi 39567 - (228) 762-1020