



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:
Date:
Customer:

Q-40131-1
3/22/2023 10:58 AM
PASCAGOULA,
MISSISSIPPI

QTY	Product Name	DESCRIPTION
1.00	48 Month Redesign Ultimate Annual - CivicEngage Central Renewal	48 Month Redesign Ultimate Annual - CivicEngage Central Renewa
1.00	Quarterly Fee for CRT Users	CRT (Request Tracker) User Licenses Quarterly (10-15 Users)
1.00	CivicSend Quarterly Renewal	CivicSend Quarterly Renewal
1.00	CivicMedia Quarterly Renewal	CivicMedia Standard Quarterly Fee Renewal - includes live streaming + 10GB storage
1.00	Quarterly Fee for Additional Users for SMS	Unlimited Users for SMS Quarterly Fee
1.00	Google Analytics Quarterly Fee Renewal	Google Analytics Annual Fee Renewal
1.00	CivicPlus GCMS All-Inclusive Quarterly	Website Quarterly Fees for Hosting and Support.
1.00	SSL Certificate Quarterly Fee Renewal	SSL Certificate Quarterly Fee Renewal
1.00	Department Header Package Quarterly Fee	Premium Department Header Quarterly Fee: Parks & Recreation

Annual Recurring Services - Initial Term	USD 13,238.13
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1. This renewal Statement of Work ("SOW") is between City of Pascagoula ("Customer") and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Products terms found at: www.civicplus.help/hc/p/legal-stuff (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").

2. This SOW shall remain in effect for an initial term starting at the Customer's next renewal date of 8/21/2023 and running for twelve months ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".

3. Unless terminated, Customer shall be invoiced for the Annual Recurring Services on each Renewal Date of each calendar year subject to an annual increase of 5% each Renewal Term.

Acceptance

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:



Name:

Name:

Amy Vikander

Title:

Title:

Senior Vice President of Customer Success

Date:

Date: