



**For More Information, Contact:**

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**UTILITY CUSTOMERS REMINDED TO USE CAUTION WHEN PAYING UTILITY BILLS  
THROUGH 3<sup>RD</sup> PARTY PAYERS**

***Citizen Dissatisfaction with Late Payment Traced to 3<sup>rd</sup> Party Payer Doxo.Com***

(June 20, 2019) – Pascagoula, MS – Pascagoula officials have been made aware of some citizens using 3<sup>rd</sup> party payment companies to pay their utility bills.

While this is a modern convenience, and done easily with legitimate companies, some 3<sup>rd</sup> party payment companies *do not transfer payments immediately* from your bank to your creditors. This can result in late fees or even disruption of services. This is the responsibility of the paying customer.

The City of Pascagoula wants customers to be aware that **Doxo.com is not an authorized vendor to accept utilities payments due to the City of Pascagoula.**

Please be aware that any fees incurred for using Doxo.com to pay your utility will not be refunded by the City of Pascagoula.

As always, please be careful when sharing your banking information with anyone, including online services.



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