



For More Information, Contact:

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PUBLIC NOTICE

To Utility Customers

Thursday, May 23, 2019

An internal error in some end of May utility bills with a payment due date of [June 6, 2019](#) has resulted in late fees being doubled on the bill mailed out to customers today (May 23).

However, the amounts due from utility customers in the Utility Billing system are correct, meaning if you pay your bill in person a Customer Service Representative can clarify and explain your bill, should you have questions.

The Customer Service Representatives in Utility Billing can assist you in determining the correct amount that is due at the office located at [622 Delmas Avenue](#).

Customers with questions can also contact the Utility Billing office at [\(228\) 938-6633](#).

Any check payments received by mail that include the doubled late fee will result in that customer receiving a credit towards their next billing cycle.

We regret the error and thank you for your understanding and patience.



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